

We're Committed to Protecting Your Data

Maintaining the confidentiality, integrity, and availability of your data is critical to our team. As part of our ongoing commitment to putting our customers first, CIBT Inc. has built a robust and transparent data protection program.



Software That's Secure by Design

Certified by Industry Standards

Every year, CIBT undergoes a PCI audit to ensure customers are protected across various levels. We also plan to be ISO 27001 compliant in 2024.

Data Encryption Protection

Whether your data is in transit or at rest, all CIBT customer data is encrypted through industry leading-standards: TLS v1.3 in transit and AES256 at rest.

Secure and Reliable Infrastructure

Customer data is hosted through Amazon Web Services ([SOC 1, SOC 2, and SOC 3 certified](#)). Our web servers and databases are load-balanced across multiple availability zones.

Enterprise Security Standards

Single Sign-on Support

CIBT offers single sign-on (SSO) through Security Assertion Markup Language (SAML) 2.0.

Annual Penetration Testing

We conduct third-party penetration testing on an annual basis, which includes critical security risks listed by the Open Web Application Security Project® (OWASP). This simulates a real-world cyberattack to ensure our systems and your data remain secure.

GDPR and CCPA Compliant

CIBT handles personal information with compliance in mind. Our platform is General Data Protection Regulation (GDPR) compliant and meets the California Consumer Privacy Act (CCPA) and Payment Card Industry (PCI) standards.

Restricted Access & Authorization

Data Segregation & Security

Customer data is logically separated through strict coding standards, code reviews, and database design. These records also have a unique customer identifier that ensures maximum data security.

Access Management & Controls

CIBT applies access controls in accordance with the 'principle of least privilege'. Meaning that access to customer data is only granted to authorized employees who require it to perform their roles and all system access is logged.

Thorough System Management

CIBT has extensive change management controls in place. All system changes directly impacting our customers follow rigorous planning and transparent communication.

Proactive Security Protocols

Employee Privacy & Security Training

Security is a company-wide endeavor. All employees complete an annual security training program and employ best practices when handling customer data.

Rigorous Policies & Procedures

CIBT information security management system is based on industry best practices (ISO 27001). Through this framework, customers can trust that working with CIBT is a reliable, consistent, and secure experience.

Stringent Vendor Evaluations

CIBT conducts thorough evaluations and security reviews of its vendors. We ensure that all vendors processing confidential customer data adhere to industry-leading control standards.

Learn more about our policies on CIBT's [privacy page](#).