CIBT Inc Sub-processors

CIBT Inc. uses sub-processors to provide its products and to perform the relevant business operations. Sub-processors go through a vendor assessment and are subject to proportionate confidentiality and security obligations.

Below is a list of vendors that may process data pertaining to, and used by, CIBT Inc. customers ("**customer data**") in connection with products provided and hosted on cloud by CIBT Inc. **("Cloud Products")**.

1. Sub-processors for or using Cloud Products

Sub-processor	Purpose and Products	Data Location
AWS	Hosting and providing virtual certain CIBT Inc. products including ImmigoNext and API connections	Frankfurt, Germany and Ashburn, Virginia (USA) Ireland
Microsoft	Email, Sharepoint and general office products including SharePoint	EU and USA
Auth0	Enabling all the sign-in and sign-up experiences for the Immigo, Entriva and Atlas Platforms	EU
UIPath	Immigo, Entriva and Atlas (Inon). OCR and form filling technologies used to automate the completion of various documents.	Frankfurt, Germany
NovaCore AI Limited	Image validation for passport photos.	Frankfurt, Germany
The COZM	A1 application processing and form fill. *Limited to A1 applications*.	London UK
AORA	Platform for review of documents and sponsorship information to expedite and automate Skilled Worker applications in UK.	London UK

2. Sub-processors for Support

Sub-processor	Purpose	Data Location
Freshworks	Client case management and tracking	EU and USA
Salesforce	Customer contact information.	EU and USA

3. Professional Services

Professional Services may be delivered through affiliates or contractors, depending on customer needs. We

currently have processing offices in over 60 countries, and we use our affiliates only in countries where we are not otherwise able to provide service or are prohibited from doing so by the government in that location. We disclose the use of our affiliates at the time of service for your request.

4. CIBT Inc. Affiliates

We may share personal data contained in customer data with our affiliates as necessary to provide support services or perform usual business activities. The CIBT affiliates are in India and Serbia.

5. Customer data storage location

For global clients of Immigo, Entriva and Atlas, we store customer data in our Frankfurt data center. For non-EU/UK/Swiss clients, customer data can be hosted across different regions, depending on:

*   the region of your organization
*   the services you have active in your organization and tenant, and their availability in your region

Further information is available when you sign up for our services.

CIBT Inc. uses COLO facilities in Frankfurt, London, Australia, Switzerland and the United States.

6. Updates

This document may be updated from time to time.

Changes to sub-processors having access to personal data will be made available to customers either via (i) notice at the email address of the account manager, or (ii) notification service available for subscription to customers.